

## PUBLIC SERVICES OBJECTIVES

---

**Overall Goal:**

To improve the overall quality of life for Cambridge residents by creating and coordinating public services.

**Objective #1:**

**Create or support a broad array of services and opportunities for families and youth.**

**Persons to be Served:**

Over the year 1450 families and/or children/youth will be served through a variety of public service grants.

**Expected Resources:**

- Community Development Block Grant:
- Local Property Taxes:

**Strategies:**

Through a combination of Community Development Block Grant and Property Taxes, the Department of Human Service Programs will continue to contract with local non-profit community providers who work with families and children/youth that will provide the following:

Services	Outputs	Outcomes
Affordable preschool programs, out of school time activities, summer camps.	Scholarships for low-moderate income families; day camp for children with behavioral special needs.	1. Increases in the supply of and access to high quality, developmentally appropriate, and affordable early care and education programs and camps for low-moderate income families. 2. Increases in the social, emotional, physical, and cognitive development of children. 3. Increased self-esteem and behavior management for children.
Career counseling to Cambridge child care providers.	Counseling sessions, group workshops, technical assistance calls.	1. Increased knowledge of child development, teaching skills, curriculum development, etc., by providers. Increased access to education and professional

		development opportunities. 2. Increase in the number of skilled and qualified providers of quality care and education for children/youth
Support for court involved youth	Support groups and educational workshops for court-involved youth about critical teen issues such as sexual behavior, substance abuse, peer pressure, peer and domestic violence. Group and individual counseling.	1. Development of nurturing and working relationships for children/youth. 2. Utilization of community resources by families with court-involved youth. 3. Decreases in risk-taking and violent behavior among hard to reach, low-income court involved children/youth.
Access to readily available community services for adults, families and children/youth that are culturally sensitive and appropriate; and Intervention, referrals and counseling for adults, families and youth/children.	Provide information about available services for all families including specific linguistic and ethnic populations; provide referrals to available services; provide direct services, distribute information; advocate for vulnerable or hesitant individuals; and assist linguistic minority families to receive services. Follow-up to ensure service provision; provide counseling and case management	1. Access to and use of existing services. 2. Adaptation to new life and culture. 3. Resolution on problems with ease, comfort and confidence. 4. Formulation of collaborative, comprehensive service initiatives for the cross-cultural populations. 5. Gaps in services identified and addressed
Employment preparation, training and assistance in entering the workforce for adults and youth.	Classes, counseling and case management, job placements, monitoring job performance and resolving job related issues.	1. Increases in self-esteem and self-confidence by adults and youth. 2. Increased employability, learned goal setting and decision-making. 3. Reduction in the number of individuals living in poverty.
Shelter and support to homeless families and youth/children.	Intake and orientation, referral to alternative housing situations, assist in getting settled and acclimated, develop individualized case management plan, develop	1. Access to and use of transitional and/or permanent housing. 2. Increases in number of families becoming settled and acclimated.

	housing search plan; assist adults in recovery from alcoholism and substance abuse in finding transitional and/or permanent housing; assist families with children in finding transitional and/or permanent housing	3. Reduction in the number of homeless adults and families with children. 4. Increases in self-sufficiency skills by adults and families. Increases in the number of adults in recovery from alcoholism and/or substance abuse.
Legal services to adults and families who are at risk of becoming homeless	Represent public and private housing tenants in eviction cases, housing appeals, etc.; educate advocates and providers on tenant –landlord rights; social work and case management; provide training and supervision to housing program staff and volunteers.	1. Prevention of homelessness and involuntary dislocation of low-income families and individuals with disabilities, senior citizens, and victims of domestic violence. 2. Reduction in the number of homeless adults and families.

**Objective #2:**

**Create or support domestic violence and abuse prevention and treatment for adults and youth.**

**Persons to be Served:**

Over the year 450 adults and/or youth will be served through a variety of public service grants.

**Expected Resources:**

- Community Development Block Grant:
- Local Property Taxes:

**Strategies:**

Through a combination of Community Development Block Grant and Property Taxes, the Department of Human Service Programs will continue to contract with local non-profit community providers to provide the creation or support of domestic violence and abuse prevention and treatment for adults and youth that will provide the following:

Services	Outputs	Outcomes
Legal services to women living in poverty and/or low income victims of domestic violence	Provide legal advice and counseling; individual counseling, casework and group counseling, represent victims in court; distribute domestic violence and child support information; training and support and supervision for volunteers working with victims of domestic violence	1. Achievement of long term physical, emotional and financial security by women and children who are victims of domestic violence. 2. Increases in the number of motivated, well-trained and supervised volunteers.
Support groups and educational workshops to low-income women, and safe daytime space and assistance to homeless women.	Support group for battered women, finance workshops, alcohol support group, stress reduction workshops, and disability support groups.	1. Utilization of skills and tools learned by victims of domestic violence that result in healing from the traumatic effects of domestic violence. 2. Access to and use of support, training, resources and information that results in victims of domestic violence in emerging from abuse, poverty and social isolation.
Dating violence prevention and Intervention.	Individual and group counseling sessions; educational and preventative information; intervention services; training; and dissemination of information	1. Increase in level of knowledge by youth and teens about the risk of dating violence. 2. Enhanced capability by youth and teens to prevent